



CULTURAL COMPETENCY: OUTLINE

1. PRE-READING

- A. Cross Cultural Communication – CPS Statement - 2018

2. LARGE GROUP DISCUSSION

- A. What is cultural competency?
- B. Discuss your personal experiences, challenges, questions
- C. Understanding non-verbal communication
- D. The Role of the Interpreter
 - i. How to best access?
 - ii. How to initiate an encounter using an interpreter?
 - iii. How to best utilize an interpreter?
 - iv. How to close an encounter with an interpreter?
 - v. Challenges in interpreter based encounters in pediatric care

3. SMALL GROUP CASE DISCUSSION

- i. Cases to be determined by session facilitators